



PERSONAL CITIZENSONLINE APPLICATION FORM

(Fields marked with an asterisks(*) are required fields.)

CUSTOMER NAME *:..... DATE: DD/MM/YYYY

EMAIL ADDRESS: CONTACT #1:

COUNTRY OF RESIDENCE *: #2:

ACCOUNTS TO BE ACCESSED

The account number(s) tied to your ATM/Debit card will be accessible on your CitizensOnline profile. If additional account(s) needs to be accessed please list below:

ACCOUNT NUMBER(S)

- 1. 4.
2. 5.
3. 6.

Person-to-Person (P2P) Payments

P2P option provides the ability for a CitizensOnline user to receive direct credit(s) from another CitizensOnline user. If you wish to use this option please state the account number to be credited below.

PERSON-TO-PERSON ACCOUNT*: (This must be an account that is attached to your CitizensOnline profile)

Two-Factor Authentication (2FA)

Two-Factor Authentication (2FA) is a secured method of client ID verification used to access CitizensOnline. In addition to your password, a unique token issued by Citizens Bank Guy Inc. will be sent to your registered mobile number. We shall not be liable for any Tokens sent out to unintended recipients if your registered mobile number is not updated or is incorrect. You shall be solely responsible for the security of your phone.

TWO-FACTOR AUTHENTICATION (2FA) MOBILE NUMBER*:

COMMENTS:

[Empty rectangular box for comments]

Note: A copy of the applicant's identification card or passport must be submitted. If the customer is unable to visit the Bank, the application form must be notarised and submitted to the bank along with a notarised copy (coloured copy) of their current Passport.

Customer Declaration:

I the undersigned hereby apply to Citizens Bank Guyana Inc. for the CitizensOnline service and certify that the information given is true and accurate.

I agree to the terms and conditions governing this service as posted on the Citizens Bank website www.citizensbankgy.com.

Applicant's Signature:..... Date: DD/MM/YYYY

FOR OFFICIAL USE ONLY

CIF NUMBER:

CUSTOMER USER NAME:

DEFAULT PASSWORD: Inputted by Customer Sent to Customer via SMS

PREPARED BY: DATE: DD/MM/YYYY

REVIEWED & APPROVED BY: DATE: DD/MM/YYYY